Guideline – measures of GHOTEL Group – corona virus

Dear guests,
Dear business partner,

These are challenging times for all of us and we sincerely hope you are well.
In the current situation around the novel corona virus (COVID-19), we are aware of our social responsibility to prevent the virus from spreading rapidly and to implement all measures and instructions.

Distance control
In all public areas, we pay attention to a limited maximum number of people present. Distance zones have also been marked, and guests and staff are urged to maintain a minimum distance of 1.5 meters.

Duty to wear masks
If the minimum distance of 1.5 m is not guaranteed, mouth and nose protection must be worn by the employees and guests. Disposable masks can be provided free of charge.

Hand hygiene
Disinfection dispensers are available in all public areas.

Cleaning
All areas of the hotel (public areas, guest rooms and conferences / restaurant) are cleaned according to the recommendations of the Robert Koch Institute. We dispense of any promotional materials as well as bed scarves and decorative pillows in the rooms.

Cashless payment
Cashless payment if possible.

Breakfast / restaurant
We are currently unable to offer you a breakfast buffet. In some hotels we can serve you breakfast at the table, alternatively we offer a tasty lunch box to go.

Unfortunately, our à la carte service is currently not available in the restaurant. We offer you our bar and snack menu. Due to the current situation, we are obliged to collect your data when staying in the restaurant.

Meetings/ Events
Meetings and events are carried out according to the rules of the various federal states / regional authorities.

We can only offer meals during a conference in the meeting room or in an extra room. Unfortunately we cannot offer you buffets. You may choose between menus or plate dishes, depending on the package.

Sauna / fitness area
The sauna area remains closed.

If you would like to use the fitness area, please contact the hotel staff.

We continue to closely monitor the development of the situation in connection with the corona virus (COVID-19) and follow the recommendations of the federal and state governments, the health authorities and the Robert Koch Institute.